Mac OS Internet Customer Help Sheet No.11
"Installing Open Transport"

This document has some tips for installing Open Transport on to your Macintosh Computer. A lot of the information is available in the read me files that come with the Open Transport software.

Step 1: The latest update for Open Transport is 1.1.2. Unless you have installed this update already or you are running Mac OS 8.x you will *not* be using this version. Open Transport 1.1.2 can be downloaded from the internet at Apple's web site or you may find it on magazine CD-ROMs.

Step 2: Insert Install Disk 1 or open the "Install 1" folder. Double click on the "OT 1.1.2 ReadMe - Part1" text file. Read this documentation and follow any relevant instructions.

Step 3: Double click on the "OT 1.1.2 ReadMe - Part2" text file. Read this documentation and follow any relevant instructions.

Step 4: Double click on the diamond shaped installer icon and at the flash screen (see right) click on the "Continue" button.
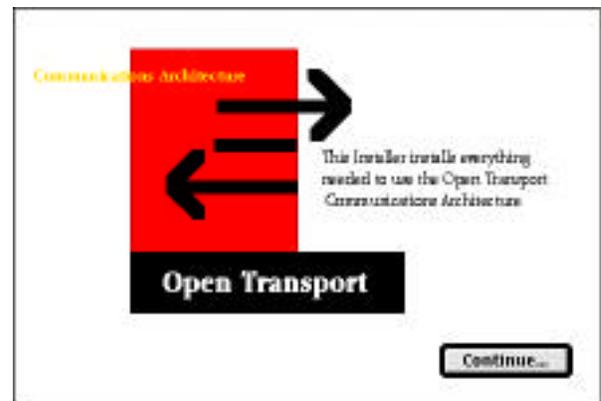
Step 5: At the installer screen (see right) make sure the correct destination disk has been set in the bottom left hand corner.

Step 6: Click on the "Install" button and follow the on screen instructions.

Step 7: When the installation has finished you must restart your computer.

FREQUENTLY ASKED QUESTIONS

Q. Where can I get more information on Open Transport?
A. There is digital documentation for Open Transport in the form of PDF (Adobe Acrobat Reader files). These should be in your "Open Transport Extras" folder on your hard disk. If you have access to the World Wide Web additional information is available at Apple's own Technical Information Library http://til.info.apple.com and at the following web site:
www.macintouch.com/resources.html.

Q. I don't seem to have the Open Transport Extras folder?
A. Apple only supplied some computers with Open Transport Extras preinstalled (the Power Macintosh 4400 for example). Check your hard disk, in the "Apple Extras" folder or on the "CD Extras" folder on your system software CD.

Q. Where can I get the Open Transport Extras from?
A. The best place to get it is to download from the Apple web site. Go to http://swupdates.info.apple.com (English-North American > Macintosh > Networking-Communication > Open Transport and download "OT_1.1.2-Extras.sea.hqx"). You will need Stuffit Expander (see below) to convert this file into a usable form.
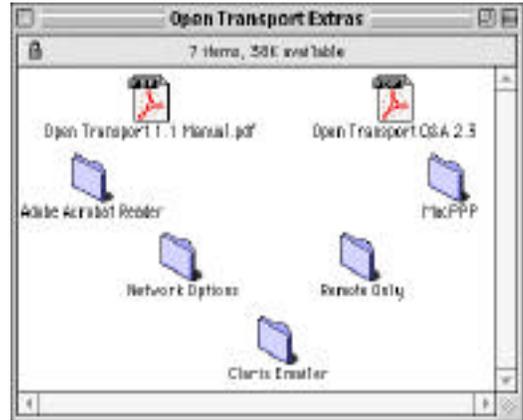
Q. What is Stuffit Expander?
A. Stuffit Expander is a utility that converts files downloaded from the internet into a usable format that your Macintosh can use. Files on the internet are commonly stored as ".sit" files (Stuffit archives), ".sea" (self extracting archives), ".bin" files (binary) or ".hqx" (binary encoded). Either double clicking on the file you have downloaded or dragging the file and dropping it on the Stuffit Expander icon will work.

Q. How do I obtain Stuffit Expander?
A. It is included on the Apple Internet Connection Kit CD and if you have installed the AICK it will be automatically setup for you. The easiest place to get hold of it is on magazine CD-ROM's (MacFormat and MacWorld regularly have it). It can also be downloaded from www.aladdinsys.com.

Q. I have Stuffit Expander but I cannot unstuff a file.
A. Rebuild your desktop (see your Mac's manual). If you can unstuff other files then the file you are trying to unstuff may be corrupted. Download it again. If you cannot unstuff ANY files try removing Stuffit Expander, it's preferences and then reinstall it from a fresh source (like a magazine CD).

PLEASE NOTE

- Microsoft strongly recommend that you backup any important data files before you attempt an update install/restore of your system software especially any files you have in the "Documents" folder (if you have one). To back up your files copy them to an external storage device such as a second hard disk, Syquest or Zip/Jaz drive. If you don't have any of these you will need to backup your data on to floppy disks. If you have files that are larger than 1.4Mb you will need a third party compression application like "Stuffit Deluxe" (from Aladdin), "Disk Doubler Pro" (from Symantec) or the shareware utilities Stuffit Lite, Compact Pro or Zip It.

- Where third party software is mentioned this is not a recommendation or endorsement by Microsoft and the information is offered as a guideline only. Microsoft cannot guarantee the workings of any of the third party products or Apple software mentioned.

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